

QFinder 2.0 – The Queensland directory of health and community services

Pharmacy user guide

Part 1: Searching for your pharmacy

Website: <https://qfinder2.health.qld.gov.au>



Search the Directory for your Pharmacy

Search the Directory

Search For
|

Location (Postcode or suburb name)
|

 Search

Advanced Search? Off

If you require assistance or have any QFinder related questions, please contact us:
Phone: [1300 366 836](tel:1300366836) | Email: QLD_Directory@health.qld.gov.au

Eg: My Pharmacy

Eg: 4000

Search the Directory

Search For

Location (Postcode or suburb name)

Advanced Search? Off

If you require assistance or have any QFinder related questions, please contact us:
Phone: [1300 386 838](tel:1300386838) | Email: QLD_Directory@health.qld.gov.au

If your pharmacy **IS** listed on QFinder 2.0 –
You will need to update your details
Proceed to Part 2 of the Pharmacy user guide

42 Results Found

Hardings 24 Hour Pharmacy Annerley Open 24 Hours
Pharmacy/Chemist, Pharmacy, Diabetes Services
A 24 hour Pharmacy open everyday of the year (including ALL weekends and Public Holidays)
548 Ipswich Rd., Annerley, Brisbane, QLD 4103
Mon-Sun 12am-Midnight

Pharmacy on the Mall Open Until 9:30pm
Pharmacy/Chemist
141 Queen Street Mall, Brisbane, QLD 4000
Mon-Thu 7am-9pm, Fri 7am-9:30pm, Sat 8am-9pm, Sun 8:30am-6pm

The Mill Pharmacy Open Until 5:30pm
Pharmacy/Chemist
IVF/fertility specialised medications, Compounding, Medical Cannabis Dispensing Australia wide, Webster packs, Additional languages spoken, Gifts, Campos Coffee Espresso Bar.
225 Wickham Terrace, Brisbane, QLD 4000
Mon-Fri 7am-5:30pm, Sat 7am-10am

Priceline Pharmacy - Anzac Square Open Until 7pm
Pharmacy/Chemist
Pharmacy, NDSS, Dose Administration Aids, Home Medicine Reviews, Free Blood Pressure Monitoring, Sharps Disposal, Unwanted Medicine Disposal
202 Adelaide Street, Brisbane, QLD 4000
Mon-Fri 7am-7pm, Sat 10am-5pm

Priceline Pharmacy - King George Square Open Until 7pm
Pharmacy/Chemist

Search the Directory

Search For

-

Location (Postcode or suburb name)

-

Search

Advanced Search? Off

If you require assistance or have any QFinder related questions, please contact us:
Phone: [1300 386 836](tel:1300386836) | Email: QLD_Directory@health.qld.gov.au

If your pharmacy **IS NOT** listed on QFinder 2.0
– You will need to ‘Register your Service’

**Proceed to Part 3 of the Pharmacy user
guide**

0 Results Found

QFinder 2.0 – The Queensland directory of health and community services

Pharmacy user guide

Part 2: When your pharmacy is ALREADY registered with QFinder 2.0

Website: <https://qfinder2.health.qld.gov.au>



1: Click on “Menu” to expand more options

Search the Directory

Search For
|

Location (Postcode or suburb name)
|

Search

Advanced Search? Off

If you require assistance or have any QFinder related questions, please contact us:
Phone: [1300 366 836](tel:1300366836) | Email: QLD_Directory@health.qld.gov.au

2: If your pharmacy **IS** listed on QFinder 2.0 – click on the “Registered User Sign In” tab

3: Enter the email address you used to register with QFinder 2.0 and your password

Want to Register a Health Service Provider?

Have a Health Service Provider that you would like to register to appear in this directory?
Register your details to lodge your application today.

Register

Have an Account Already?

Email Address
|

Password
|

Forgot Password? Sign In

If you have forgotten your password, click on ‘Forgot Password?’ to recover it OR contact QFinder 2.0 support on:
Ph:1300 366 836
Email: QLD_Directory@health.qld.gov.au

Administration Home

Your Profile



Name

Example Example

Position

Pharmacist

Email

[@health.qld.gov.au](mailto:example@example.health.qld.gov.au)

1 Registered Service



palliPHARM

X drive , Brisbane, 4120

Last Updated: 6/11/2020

Name ↑

Draft

4: Click on the registered pharmacy that you would like to update

palliPHARM Pharmacy





Services Offered
Aged care, Palliative Care

Service Description
XXX

5: Edit the 'Services Offered' and 'Service Description' Section



Contact Details

Address
X drive , Brisbane, QLD 4120

Postal Address



Eligibility

Referrals
No referral required. No appointment required. No waiting list.
Not Applicable

Update a Service

Organisation Name *
palliPHARM Pharmacy

Alternative Name

Services Offered *
Aged care x

Service Description *
XXX

Address Details

Physical Address	Postal Address (if different from Physical Address)
Physical Address Line 1 * X drive	Postal Address Line 1
Physical Address Line 2	Postal Address Line 2
Physical Address Line 3	Postal Address Line 3
City * Brisbane	City
State * QLD	State QLD
Post Code * 4120	Post Code
<input checked="" type="checkbox"/> Display to Public	Any Postal Address entered will automatically be shown publicly.

Directions

6: Update your 'Services Offered by' clicking on the '...' button

The image shows two screenshots of the palliPHARM interface. The left screenshot shows a search modal with a search bar containing 'palli' and a list of 364 items. The right screenshot shows the same modal with the search results filtered to 2 items: 'Palliative Care' and 'Palliative Care Support'. Red boxes highlight the search bar, the 'Palliative Care Support' item, and the 'Ok' button. Arrows point from text boxes to these elements.

7: Search for "Palliative Care"

8: Click on "Palliative Care Support" once you have completed the *palli*PHARM Letter of Intent, then click on "Ok"

Update a Service

Organisation Name *

palliPHARM Pharmacy

Alternative Name

Services Offered *

Aged care x Palliative Care Support x Pharmacy/Chemist x

Service Description *

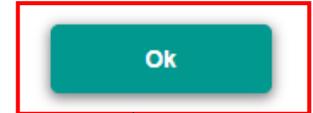
Palliative Care Support Pharmacy, Dose administration aids, NDSS, Blood Pressure Monitoring

9: Free type into the 'Service Description' box, all the services your pharmacy offers and include "Palliative Care Support Pharmacy" once you have completed the *palliPHARM* Letter of Intent

10: Once you have completed all relevant sections, click 'update' at the bottom of the screen

Thank you. Your Service has been successfully updated.

Please note, although your directory record has been immediately updated, it may take an hour or two for the updated details to be reflected in the search results.



11: You will then receive a pop-up screen to inform you of your successful update and that it may take a couple of hours for your updates to be visible in the search results on QFinder.

Click 'Ok' to proceed.

Thank you. Your Service has been successfully updated.

Please note, although your directory record has been immediately updated, it may take an hour or two for the updated details to be reflected in the search results.



Ok

13: For any section of your pharmacy that you 'update' on QFinder, a pop-up box will appear notifying you that it will take a couple of hours for your updated details to be visible on the search results.

Click 'Ok' to get rid of the pop-up message.

If at any time you have any enquiries, please contact QFinder on

Ph: 1300 366 836

Email: QLD_Directory@health.qld.gov.au

QFinder 2.0 – The Queensland directory of health and community services

Pharmacy user guide

Part 3: When your pharmacy is NOT registered with QFinder 2.0

Website: <https://qfinder2.health.qld.gov.au>



The screenshot shows the QFinder 2.0 website interface. At the top left, a 'Menu' button is highlighted with a red box. Below it is a dark blue navigation sidebar with links: Home, Registered User Sign In, Register Your Service, Send Us Your Feedback, and Contact Us. A callout box labeled '1: Click on 'Menu' to expand more options' points to the 'Menu' button. Another callout box labeled '2: If your pharmacy IS NOT listed on QFinder 2.0 – click on the "Register Your Service" tab' points to the 'Register Your Service' link in the sidebar. The main content area features a green header 'Sign Up To Register Your Service'. Below this is a registration form with fields for First Name, Last Name, Position, Email Address, Password, and Confirm Password, and a 'Register' button. A callout box labeled '4: Complete all fields with your details to create an account' points to the form fields. To the right of the registration form is a section titled 'Want to Register a Health Service Provider?' with a 'Register' button highlighted in a red box. A callout box labeled '3: Click on 'Register'' points to this button. Further right is a 'Have an Account Already?' section with 'Email Address' and 'Password' input fields, a 'Forgot Password?' link, and a 'Sign In' button. The QFinder 2.0 logo and tagline 'The Queensland directory of health and community services' are visible at the top left of the page.

QFinder 2.0 Pharmacy user guide

Part 3: When your pharmacy is NOT registered with QFinder 2.0

Administration Home

Your Profile



Name

Example Example

Position

Example Pharmacist

Email

pallipharm@health.qld.gov.au

0 Registered Services

Once you've registered an account with QFinder 2.0 you can then proceed with registering your service



No Services currently registered. Select the "Add" button above to register a Service.

Name ↑

5: Click on the '+' sign button to start the process

Step 1 - Main Contact Info



Organisation Name *

palliPHARM

Alternative Name

Services Offered *

Service Description *



6: Click on the '...' button to expand Services Offered and service tags will appear

Directory Search Administration Home Step 1 - Main Contact Info

Step 1 - Main Contact Info

Organisation Name *
palliPHARM

Alternative Name

Services Offered *
[]

Service Description *

Address Details

Physical Address
Physical Address Line 1 *
[]

Postal Address (if different from Physical Address)
Postal Address Line 1
[]

Please select...

364 Items

- Aboriginal and Torres Strait Islander Health
- Accommodation
- Adult Health
- Advocacy Service
- Aged care
- Alcohol and Drug
- Audiology
- Cancer Screening

✓ OK

7: Search for relevant services your pharmacy offers including:

- Palliative Care Support
- Pharmacy/Chemist

palliPHARM Update a Service

Please select...

palli

2 Items

Palliative Care

Palliative Care Support

Ok

8: Click on the service tags relevant to your pharmacy including "Palliative Care Support" once you have completed the *palliPHARM* Letter of Intent then click on "Ok"

Update a Service

Organisation Name *

palliPHARM Pharmacy

Alternative Name

Services Offered *

Aged care x Palliative Care Support x Pharmacy/Chemist x

Service Description *

Palliative Care Support Pharmacy, Dose administration aids, NDSS, Blood Pressure Monitoring

9: Free type into the 'Service Description' box, all the services your pharmacy offers and include "Palliative Care Support Pharmacy" once you have completed the *palliPHARM* Letter of Intent

Step 1 - Main Contact Info



Address Details

Physical Address

Physical Address Line 1 *

Physical Address Line 2

Physical Address Line 3

City *

State *

Post Code *



Display to Public

Postal Address (if different from Physical Address)

Postal Address Line 1

Postal Address Line 2

Postal Address Line 3

City

State

Post Code

Any Postal Address entered will automatically be shown publicly.

Directions

10: Complete all fields applicable to your pharmacy ensuring all fields marked with a red '*' are completed

Step 1 - Main Contact Info



Phone, Web and Email

Business Primary Phone

Premium Phone Number

After Hours Phone

Mobile Phone

Fax

Organisation Email Address

Web Site Address

11: Complete all fields applicable to your pharmacy ensuring all fields marked with a red '*' are completed
Complete the 'Opening Hours' section

Opening Hours

Opening Hours Category * (used to make searching easier)

-- please select --

-- please select --

Business hours (8am to 6pm Monday to Friday)

Extended hours (6am to 11pm any day of the week)

24 hours (open 24 hours any day of the week)

<input type="checkbox"/>	Monday	--	--
<input type="checkbox"/>	Tuesday	--	--
<input type="checkbox"/>	Wednesday	--	--
<input type="checkbox"/>	Thursday	--	--
<input type="checkbox"/>	Friday	--	--
<input type="checkbox"/>	Saturday	--	--
<input type="checkbox"/>	Sunday	--	--

Contact Message

12: Once all fields complete, click on 'Proceed to Step 2'

Proceed to Step 2

Phone, Web and Email

Business Primary Phone

Premium Phone Number

After Hours Phone

Mobile Phone

Fax

Organisation Email Address

Web Site Address

Opening Hours

Opening Hours Category * (used to make searching easier)
Business hours (8am to 6pm Monday to Friday) ▼

Specific Opening Hours		Open Time	Close Time
<input type="checkbox"/>	Monday	--	--
<input type="checkbox"/>	Tuesday	--	--
<input type="checkbox"/>	Wednesday	--	--
<input type="checkbox"/>	Thursday	--	--
<input type="checkbox"/>	Friday	--	--
<input type="checkbox"/>	Saturday	--	--
<input type="checkbox"/>	Sunday	--	--

Contact Message

NB: Step 1 takes a few minutes to update it may look like the screen is frozen.
If the screen is still frozen after 5 minutes, please contact QFinder support via
Phone: 1300 366 836 or email: QLD_Directory@health.qld.gov.au

Step 2 - Update Eligibility and Charges Information



Eligibility

Referral Required Appointment Required Waiting List

Referral Method *
-- please select --

Eligibility Criteria

Charges and Fees

Organisation Type *
-- please select --

Charging Options *
-- please select --

Information on Charges

13: Complete all fields applicable to your pharmacy ensuring all fields marked with a red '*' are completed

14: Once all fields complete, click on 'Proceed to Step 3'

Proceed to Step 3

Step 3 - Update Accessibility/Special Requirement Details



Accessibility and Special Requirements

Accessibility

<input type="checkbox"/> Hearing Loop	<input type="checkbox"/> Accessible Building	<input type="checkbox"/> Tactile Ground Sensor Indicators
<input type="checkbox"/> Accessible Parking	<input type="checkbox"/> Accessible Toilets	<input type="checkbox"/> Accessible Telephones

Gender Requirement Provisions
-- please select --

Additional Cultural Capabilities

Additional Lingual Capabilities

Additional Services and Specialisations

15: Complete all fields applicable to your pharmacy ensuring all fields marked with a red '*' are completed

16: Once all fields complete, click on 'Proceed to Step 4'

Proceed to Step 4

Directory Search

Administration Home

View Service

Step 4 - Update Service Area Information

Step 4 - Update Service Area Information



Service Area

Service Area Category *

-- please select --

17: Choose the 'Service Area Category' applicable to your pharmacy, then click on 'Proceed to Step 5'

Proceed to Step 5

Step 5 - Update Searchable Keywords



19: Add in any other 'Service Tags' that are applicable to your pharmacy by clicking on the '...' button

Services Offered

Services *

Aged care x Palliative Care Support x

18: Confirm the 'Services Offered' section includes "Palliative Care Support"



Keywords

The below list of Keywords have been selected for you based on your selected Service Types. Please tick/untick the Keywords that are relevant/not relevant to the services you offer. This will help to improve the chances of your service being found when searching the directory.

- | | | | |
|---|--|---|--|
| <input checked="" type="checkbox"/> Aged care accommodation | <input checked="" type="checkbox"/> Aged Care Assessment Team | <input checked="" type="checkbox"/> Aged Hostel | <input checked="" type="checkbox"/> Falls prevention |
| <input checked="" type="checkbox"/> Healthy Ageing | <input checked="" type="checkbox"/> Home and Community Care Services | <input checked="" type="checkbox"/> In home | <input checked="" type="checkbox"/> Nursing care |
| <input checked="" type="checkbox"/> Nursing home | | | |

Complete Registration

Directory Search > Administration Home > palliPHARM > Step 5 - Update Searchable Keywords

Step 5 - Update Searchable Keywords

Services Offered

Services *

Aged care x Palliative Care Support

Keywords

The below list of Keywords have been selected for the services you offer. This will help to improve your search results.

- Aged care accommodation
- Healthy Ageing
- Nursing home

Please select...

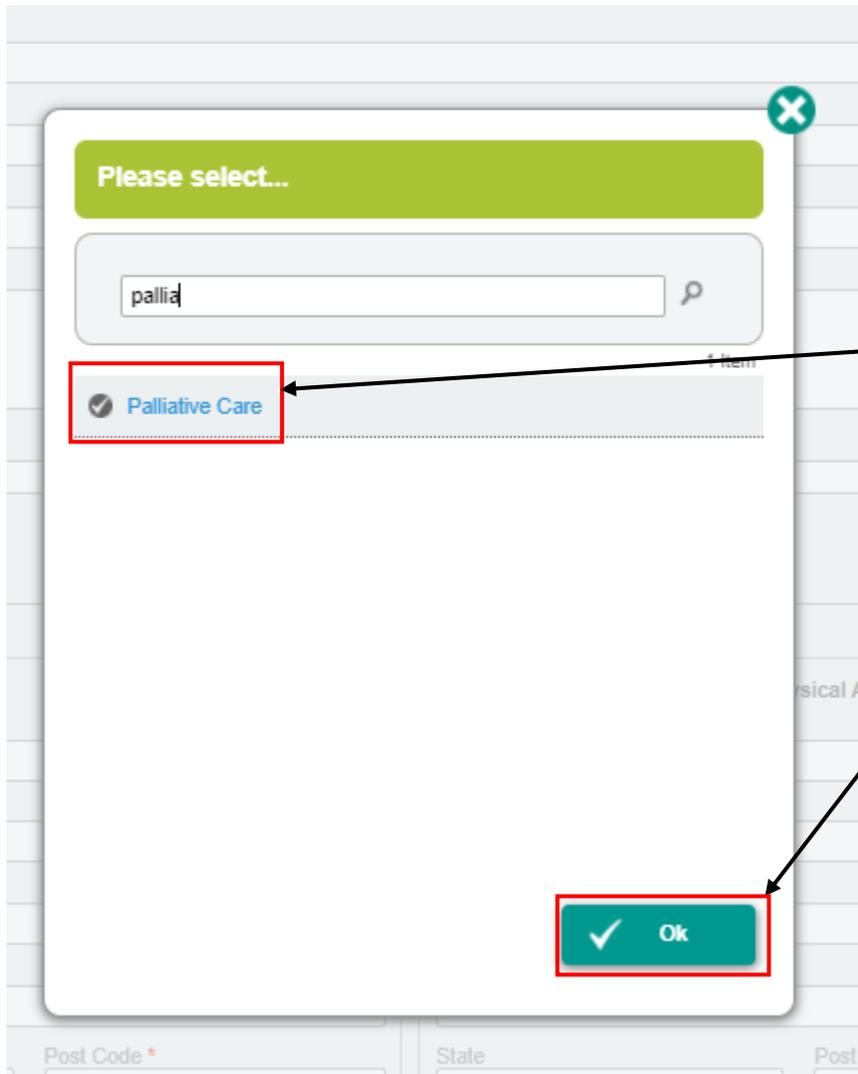
92 Items

- Aboriginal and Torres Strait Islander Health
- Accommodation
- Adult Health
- Advocacy Service
- Aged care
- Alcohol and Drug
- Allied Health
- Audiology

✓ Ok

20: Search for relevant services your pharmacy offers

Complete Registration



21: Click on the service tags relevant to your pharmacy and then click on 'Ok'

Step 5 - Update Searchable Keywords



Services Offered

Services *

Aged care x Palliative Care Support x

22: Un-tick any 'Keywords' that do not apply to your pharmacy

Keywords

The below list of Keywords have been selected for you based on your selected Service Types. Please tick/untick the Keywords that are relevant/not relevant to the services you offer. This will help to improve the chances of your service being found when searching the directory.

- | | | | |
|---|--|---|--|
| <input checked="" type="checkbox"/> Aged care accommodation | <input checked="" type="checkbox"/> Aged Care Assessment Team | <input checked="" type="checkbox"/> Aged Hostel | <input checked="" type="checkbox"/> Falls prevention |
| <input checked="" type="checkbox"/> Healthy Ageing | <input checked="" type="checkbox"/> Home and Community Care Services | <input checked="" type="checkbox"/> In home | <input checked="" type="checkbox"/> Nursing care |
| <input checked="" type="checkbox"/> Nursing home | | | |

23: Once you are happy that all your information is correct, click on 'Complete Registration'

Complete Registration

Final steps to getting your pharmacy on QFinder 2.0:

- When you have clicked 'Complete Registration', your application will be sent away to QFinder 2.0 for confirmation
- QFinder 2.0 will review your application to ensure
 - sufficient information has been provided
 - your pharmacy service relates to Health and Community Services in Queensland
- Once your pharmacy service has been approved by QFinder 2.0 you will receive an email asking you to 'Activate HSP'
- Follow the email prompts to 'Activate HSP'
- Your entry will then be active and may take up to one hour before it is visible to search on QFinder 2.0

If at any time you have any enquiries, please contact QFinder 2.0 on

Ph: 1300 366 836

Email: QLD_Directory@health.qld.gov.au

Other Tips for QFinder 2.0:

- Note down your QFinder 2.0 username and password
- Once you register your account you are unable to change the email address linked to this entry
- You can access your QFinder 2.0 account at any time to update, add or remove any information you require for your Pharmacy
- QFinder 2.0 will send you a 'Review Request' email every 6 to 12 months to prompt you to review your service entry and make sure all the details are still contemporary
- If you have any further queries, contact QFinder 2.0. They offer administration support during business hours

QFinder 2.0 Contact Details

Ph: 1300 366 836

Email: QLD_Directory@health.qld.gov.au

QFinder 2.0 – The Queensland directory of health and community services

Pharmacy user guide

Part 4: Searching for a “Palliative Care Support Pharmacy” on QFinder 2.0

Website: <https://qfinder2.health.qld.gov.au>



1: Type in "pharmacy" in the 'Search For' field

The screenshot shows the 'Search the Directory' form. It has two input fields: 'Search For' and 'Location (Postcode or suburb name)'. A green 'Search' button with a magnifying glass icon is to the right. Below the fields is an 'Advanced Search?' toggle switch set to 'Off'. At the bottom, there is contact information: 'If you require assistance or have any QFinder related questions, please contact us: Phone: 1300 366 836 | Email: QLD_Directory@health.qld.gov.au'.

2: Type in the relevant postcode in the 'Location' field

Please note: To optimise search function a postcode or suburb name must be entered to filter for relevant services in the area.

3: Click on 'search' button

Search the Directory

Search For



Location (Postcode or suburb name)



Search

Advanced Search?



Off

If you require assistance or have any QFinder related questions, please contact us:

Phone: [1300 366 836](tel:1300366836) | Email: QLD_Directory@health.qld.gov.au

Pharmacies that have completed the *palliPHARM* Letter of Intent & stock the core palliative care medicines will have 'Palliative Care Support' as part of their service description and/or service tag

Please note: It is the responsibility of the service provider to update their own details on QFinder 2.0. So, QFinder users are encouraged to phone ahead to confirm that the service provided by the pharmacy is still current.

24 Results Found

LiveLife Pharmacy - Coolum Beach

Pharmacy/Chemist

Medication Advice - pharmacy, deliveries, Websterpaks, HMR, NDSS, blood pressure monitoring, hire crutches

Shops 1 & 2 Coolum Beach Retail, Coolum Beach, QLD 4573

Mon-Sun 8am-7pm

Open Until 7pm

LiveLife Pharmacy - Peregian Springs

Pharmacy/Chemist

Palliative Care Support

Shop 7, Peregian Springs Shopping Centre, Ridgeview Drive, Peregian Springs, QLD 4573

Mon-Fri 8am-6pm, Sat 8:30am-5pm, Sun 9am-2pm

Open Until 6pm

LiveLife Pharmacy - Coolum Village

Pharmacy/Chemist

Pharmacy, Naturopath, Vitamins and Cosmetics

Shop 10 Coolum Village Shopping Centre, Birtwill Street, Coolum Beach, QLD 4573

Mon-Fri 8am-6pm, Sat-Sun 8am-5pm

Open Until 6pm

QFinder 2.0 Pharmacy user guide

Part 4: Searching for a 'Palliative Care Support' pharmacy on QFinder 2.0

LiveLife Pharmacy - Peregian Springs



Open Until 6PM

Services Offered

Pharmacy/Chemist, Palliative Care Support

Service Description

Palliative Care Support Pharmacy

Contact Details

Address

Shop 7, Peregian Springs Shopping Centre, Ridgeview Drive, Peregian Springs, QLD 4573

Telephone

[07 54712011](tel:0754712011)

Opening Hours

Monday	8:00 AM - 6:00 PM
Tuesday	8:00 AM - 6:00 PM
Wednesday	8:00 AM - 6:00 PM
Thursday	8:00 AM - 6:00 PM
Friday	8:00 AM - 6:00 PM
Saturday	8:30 AM - 5:00 PM
Sunday	9:00 AM - 2:00 PM

Services and Hours are subject to change. Please call to confirm.

Email

peregiansprings@lifelife pharmacy.com



To find out the phone number and opening hours of the pharmacy, click on the entry.

Other Tips on locating a 'Palliative Care Support Pharmacy':

- Consumers can contact 13 HEALTH (Ph: 13 43 25 84) directly and 13 HEALTH staff can provide locations for the nearest 'Palliative Care Support Pharmacy'
- For any difficulties with using QFinder 2.0, please call or email QFinder 2.0 support staff directly

QFinder 2.0 Contact Details

Ph: 1300 366 836

Email: QLD_Directory@health.qld.gov.au